



The Arc
of the East Bay

***For people with intellectual and
developmental disabilities***

2018—2019 Annual Report

The Arc of the East Bay

Offices and Services

ADMINISTRATIVE OFFICES

14700 Doolittle Dr.
San Leandro, CA 94577

Executive Offices/Human Resources & Accounting
Phone: (510) 357-3569

CHILDREN'S SERVICES

First Step Children's Center
Phone: (510) 582-8151

ADULT DAY SERVICES

SCOPE-San Leandro
Phone: (510) 394-9877

EMPLOYMENT SERVICES

Community Services
Phone: (510) 394-9886

ALTERNATIVE VENTURES PROGRAMS

Alternative Ventures Program-Hayward
Phone: (510) 582-8151

Alternative Ventures Program—San Leandro
Phone: (510) 357-3569

LEAP PROGRAMS

LEAP Program—Dublin
Phone: (925-294-8931)

LEAP Program-Hayward
Phone: (510) 582-8151

LEAP Program—San Leandro
Phone: (510) 357-3569

OFFICERS AND DIRECTORS

OFFICERS

Pastor Betty Clark
Chairperson
Chaplains Without Walls
Dr. Sarah Taylor
Vice Chairperson
California State University East Bay
Anthony McDaniel
Secretary and Treasurer
Office Manager

DIRECTORS

Jim McGoff
Family Member
Shirley Thomas
Family Member
Erma Virgilio
Family Member
Jennifer Dunkle
Client Representative

LEADERSHIP TEAM

Ronald Luter
President/Chief Executive Officer
Judy Vierra
Executive Coordinator/Customer Service Manager
Cecilia Chau-Connolly
Director—San Leandro Campus
Director of Community Services
Renee Tuttle
Director—Hayward Campus
Malika Guergah
Director—First Step Children's Center
Cecilia Chau-Connolly
Director—Dublin Campus
Phyllis Pippins-Roberson
Director—San Leandro SCOPE

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Our Mission

The Mission of The Arc of the East Bay is to provide advocacy, support, and education to persons with intellectual and developmental disabilities and their families throughout Alameda County. We will achieve this by promoting our Vision and Core Values.

Our Vision

Our vision is that every individual and family affected by intellectual and developmental disabilities in Alameda County will have access to the information, advocacy, and skills they need to participate as active citizens of our democracy and active members of their communities.

People with intellectual and developmental disabilities and their families shall have access to the supports they need to live a decent American life.

- By assuring they are valued, respected, and included in all communities.
- By assisting them in choosing their services and supports from many available sources.
- By empowering them through nonprofit advocacy, and assuring that State and Federal governments administer programs and set budgets that meet everyone's needs.

Will You Help?

We encourage volunteers to call, whatever your availability, skills or interests. Contribute what you can in time, interest, funds, political support.

Becoming a member is another way to participate. We have 6 levels of membership. All contributions, including membership fees, support local services and are tax-deductible as allowed by law.

Please make checks payable to:

The Arc of the East Bay
Attn: Membership Department
14700 Doolittle Dr.
San Leandro, CA 94577

For more information about
The Arc of the East Bay
Visit us at
www.arcalameda.org

A Non-Profit Organization
Member of The Arc California * Member of The Arc US * A United Way Bay Area Organization * CARF Accredited

Thank You To Our 2017-2018 Members, Donors and Event Sponsors

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Sajni Bhambhra
Big Joe Leasing and Rentals, LLC
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Cedric Bryant
Judy Cain
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Britta Cascio
Castro Valley Women's Club
Dave Celli
Phyllis Ciardo
City National Bank
Betty Clark
Pastor Betty Clark
Bruce Clayton
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Richard Hoedt DDS
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Tim Hornbecker
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Robert and Sydney Howard
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Raju Jagtiani
Reed and Peggy James
Diane Johnson
Mable Jones
Gregory and Shannon Jurich
Karinto Krisps
Harjinder Kaur
Wesley and Norma Kelley
Sarna Keswani
Yang and Joung Kim
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Gary Nishikawa
Thaung Nyunt
Joseph O'Meara
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Pam Purewal
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Al and Kay Ridley
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Gregory Rusin
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Patti Simon
Holly Singh
Rocio Smith
Steven Steward
Nancy Strange
Sherri Strange
John Sullivan
Janet Tanaka
Joan Taugher
Sarah Taylor
Kishan Tejwani
Shirley Thomas
Brendan Timmer
Finna Tsang
TSM
Larry and Qwen Ulibarri
Joyne Van Scyoc
Kim Venezia
Vern Waskom Company
Kimberly Vierra
Erma Virgilio
B K Wadhiwani
Elizabeth Wilcox
Kimberly Winston
Carol Withers
Sol and Pauline Witriol
Workbench Hardware
Nancy Yamada

Programs at a Glance

First Step Children's Program

First Step has been providing services to children with special needs in the East Bay area for thirty years. Our center supports children by introducing them to new experiences and socialization opportunities. We provide learning experiences for children 2yrs. through kindergarten who have a variety of learning, physical and developmental disabilities. Often, special needs children are excluded from doing every day activities which most typical developing children have mastered. The goal of First Step Children's Center is to enhance the quality of life and to enable children to learn and develop self-esteem and confidence, follow routines and directions. Children learn to take care of their personal needs, develop appropriate socialization skills and make a friend. First Step provides a nurturing environment with developmentally appropriate activities that help young children learn. We support hands on learning, knowing that children learn best when they have opportunities to use all their senses.

Adult Life Skills Program

The Arc's Adult Life Skills Program also known as SCOPE (Supported Community Options Project of the East Bay) is committed to serving persons with developmental disabilities to assure that each individual is given the opportunity to experience and participate as a valued member of the local community. Their approach is centered around four basic aspects of daily life: Domestic tasks; Recreation/Leisure activities; Community access; and Vocational activities. Within these domains our consumers concentrate on their skills of mobility, self-care, communication socialization, eating and intrinsic skills that pertain to each environment

Alternative Ventures Program (AVP)

The Alternative Ventures Program is a functional life skills building program. Instructional components are both program and community based. The activities are person-centered and focused. Activities can include volunteer work; physical fitness; trips to the community; computer building skills, arts and crafts; cultural awareness and diversity events with occasional paid work for those that want to work. The Arc has two programs located in the Hayward and San Leandro campuses.

LEAP Program (Life Skills, Employment, Access & Partnerships)

The purpose of the LEAP Program is to:

- Assist people in exploring their interests and needs while fulfilling their career goals and personal aspirations
- Access to better educational and economic opportunities connecting Work-Based Learning (WBL) and novel education options
- Provide individual informed choices and to acquire and utilize functional skills in a natural environment leading to a more integrated and independent life-style
- Access to the community will be full time and will serve as the source of content for program activities. Individuals will meet and be picked up at a base location and spend their entire day in the community 5 days per week. Clients will attend a half day training the last Friday of the month

Programs at a Glance Continued

Community Service Program

The purpose of The Arc is best illustrated by the Community Services Program—people who have disabilities working productively in their own communities, interacting with their neighbors as coworkers and service providers, and earning the pride and self-esteem that comes with a job well done. We match individuals eager to work with employers in their communities. The result is always a success. Employers report that they get some of their most dedicated and hard working employees. And an individual who has a developmental disability gets an opportunity to prove that he or she can work hard and get the job done. But our role doesn't stop after hiring day. The Arc of the East Bay continues to provide ongoing job coaching and support for as long as the individual is working— at no cost to the individual or company.

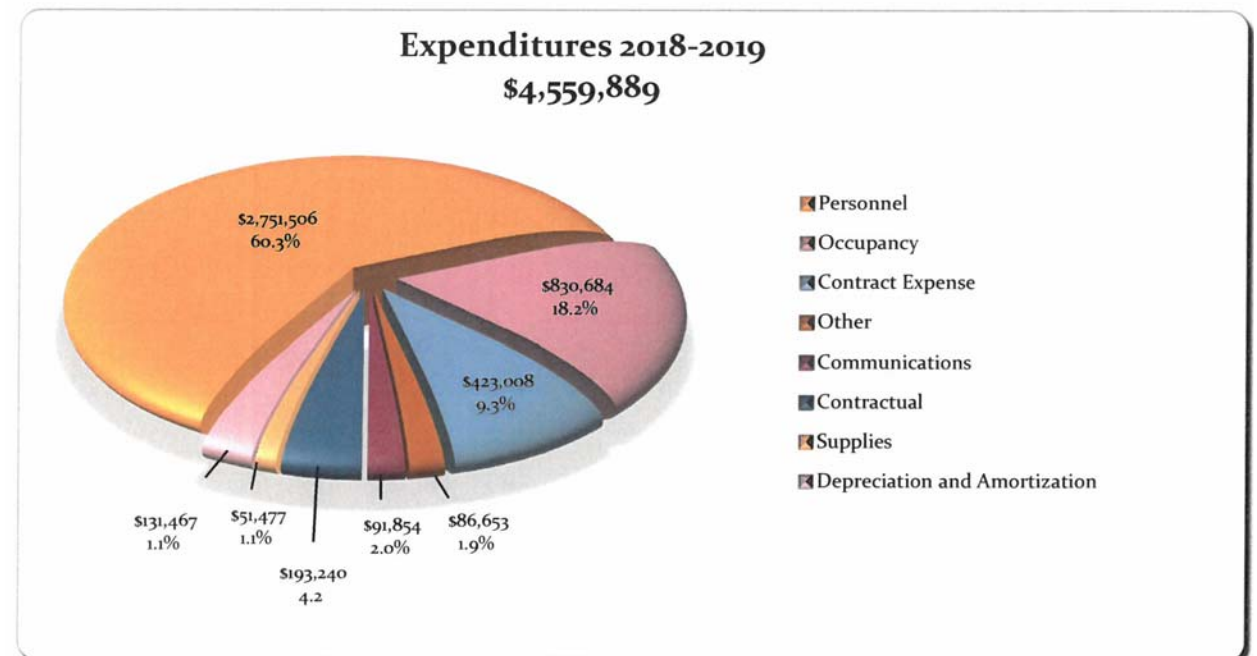
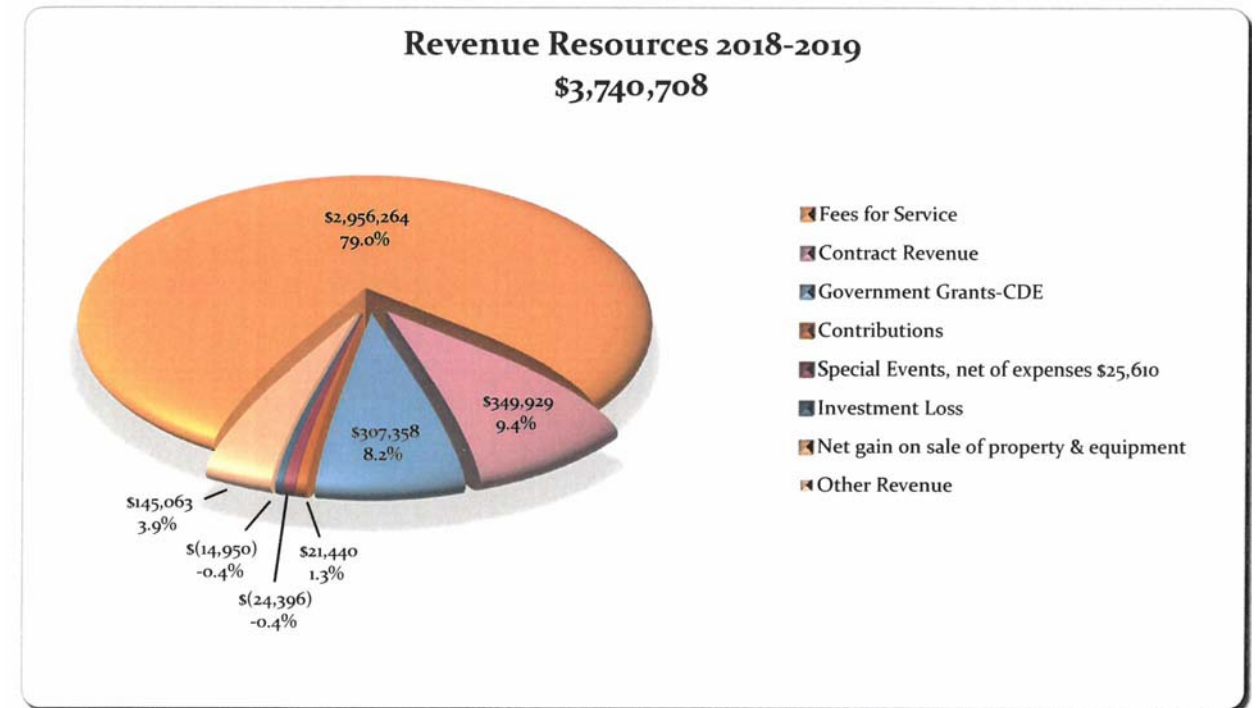
LifeLinks Golf Program

The LifeLinks program at The Arc of the East Bay introduces people with intellectual and developmental disabilities to the game of golf. With guidance from PGA professionals, volunteers provide participants with basic instruction on swing mechanics, chipping and putting. Over time, clients also learn the other fundamentals of golf: honesty, etiquette, sportsmanship, persistence and responsibility. The concept of “inclusion” is the heart of what we do at The Arc of the East Bay and there is perhaps no better inclusionary activity than golf.

Donation Recycling Program

The recycling programs continues to grow but more slowly than we had hoped. The problem is hiring and retaining drivers to pilot the vans used to take clients out to pick up the donated items. They start at minimum wage and often before we can train them, they have been offered a job that pays more. Even though our budget is tight we increased the pay anyway but apparently not enough because the problem persists. Even so, clients receive minimum wage and are doing a great job sorting the collected material and getting it prepared to send to our wholesaler. We rely on our donation bins located at churches, a school and our campuses to get donated clothing. Also, two other non-profits, Davis Street Center and Love Never Fails, donate their used clothing to us. To date, the recycling program has been responsible for diverting over 35 tons of clothing and household items from the landfill.

Financial report for 2018-2019



Our independent audit for 2018-2019 confirmed that we are managing the agency's resources with accountability and transparency. We ended the year with a negative of \$819,181