



The Arc
of the East Bay

***For people with intellectual and
developmental disabilities***

2021-2022 Annual Report

The Arc of the East Bay

Offices and Services

ADMINISTRATIVE OFFICES

1111 Walpert St.
Hayward, CA 94541

Executive Offices/Human Resources & Accounting

Phone: (510) 357-3569

ADULT DAY SERVICES

SCOPE-Hayward

Phone: (510) 394-9281

EMPLOYMENT SERVICES

Community Services

Phone: (510) 394-9886

ALTERNATIVE VENTURES PROGRAMS

Alternative Ventures Program-Hayward

Phone: (510) 582-8151

LEAP PROGRAM

LEAP Program-Dublin/Hayward/San Leandro

Phone: (510) 394-9886

OFFICERS AND DIRECTORS

OFFICERS

Pastor Betty Clark
Chairperson
Chaplains Without Walls

Vice Chairperson
Vacant

Anthony McDaniel
Secretary and Treasurer
Office Manager

DIRECTORS

Jim McGoff
Family Member

Shirley Thomas
Family Member

Erma Virgilio
Family Member

Jennifer Dunkle
Client Representative

LEADERSHIP TEAM

Ronald Luter
President/Chief Executive Officer

Patty Pistello
Director Human Resources

Joanne Rolle
Director of Programs

Judy Vierra
Executive Coordinator/Customer Service Manager

Cecilia Chau-Connolly
Director—LEAP Programs
Director—Community Services

Renee Tuttle
Director—AVP Programs

Phyllis Pippins-Roberson
Director —SCOPE Program

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Our Mission

The Mission of The Arc of the East Bay is to provide advocacy, support, and education to persons with intellectual and developmental disabilities and their families throughout Alameda County.

We will achieve this by promoting our Vision and Core Values.

Our Vision

Our vision is that every individual and family affected by intellectual and developmental disabilities in Alameda County will have access to the information, advocacy, and skills they need to participate as active citizens of our democracy and active members of their communities.

People with intellectual and developmental disabilities and their families shall have access to the supports they need to live a decent American life.

- By assuring they are valued, respected, and included in all communities.
- By assisting them in choosing their services and supports from many available sources.
- By empowering them through nonprofit advocacy, and assuring that State and Federal governments administer programs and set budgets that meet everyone's needs.

Will You Help?

We encourage volunteers to call, whatever your availability, skills or interests.
Contribute what you can in time, interest, funds, political support.

Becoming a member is another way to participate. We have 6 levels of membership
All contributions, including membership fees, support local services and are tax-deductible as allowed by law.

Please make checks payable to:

The Arc of the East Bay
Attn: Membership Department
1101 Walpert St.
Hayward, CA 94541

For more information about
The Arc of the East Bay
Visit us at
www.arceastbay.org

A Non-Profit Organization
Member of The Arc California * Member of The Arc US * A United Way Bay Area Organization * CARF Accredited

Thank You To Our 2020-2021 Members and Donors

Alctraz Tours
Wanda Aldrich
Les Andrade
Helen Agyres
Aquarium of the Bay
Enrico and Jane Bernasconi
Blackbaud Giving Fund
Deloris Bosley
Yolanda Bowman-Mattox
Angela Booker
Judy Cain
Frank Carter
Richard Cascio
Phyllis Ciardo
John Claassen
Pastor Betty Clark
Betty Conner
Deloris Cooper
Terry Connolly
Katelyn Costa
Daniel DeCoito
Elsa DeCoito
Oscar Del Angel
John Devlin
Gam Dunkle
Kaye Dunster
Sandra Ellingsworth
Sarah Escowitz
Sarah Estrada
Joseph Faria
Fidelity Charitable Fund
Richard Fitzmaurice
Linda Fitamaurice
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Fremont Bank Foundation
Madeline Gallardo
Gregory & Azin Gervin
Sophia Girman
Global Atlantic Financial Group
Pamela Hawkins
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Shannon Jurich
Edward and Ruth Kern
MJ King
Knights of Columbus

Michael and Johanna Lai
Alexis Lara
Anthony Li
Gina Longmire
Gianni Longmire
Giules Longmire
Ronald Luter
Susan Matye
Anthony McDaniel
Jim McGoff
Christine Miklas
Joyce Monroe
Art and Jackie Naftaly
John and Barbara Nagle
Zoon Nguyen
Ricardo Nunzo Campo
Anthony Parker
Richard and Jennifer Perrotti
Norman Petersen
Phyllis Pippins-Roberson
Johnine Polk-Snell
Theresa Pollard
Rick Porter
Freddy Powel
Sharon Quan
Carolyn Roe
Patricia Schally
Dan and Bonnie Sill
Simplyfi Your Biz
Holly Singh
Ralph Sklar
Gene Smith
Steven Steward
Janet Tanaka
Joan Taugher
Shirley Thomas
Julie Tolentino
Finna Tsang
Urban Putt
Larry and Qwen Ulibarri
Joyce Van Scyoc
Judy Vierra
Kimberly Vierra
Village Bowl
Wal Disney Museum
Antoinette Wells
Carol Withers
Sol and Pauline Witriol
Alicia Wright

Message From The President / CEO

I am writing to share the Annual Report for the 2021-2022 fiscal year, which highlights the challenges and opportunities that we faced in the wake of the ongoing COVID-19 pandemic. This has been a year like no other, and I am proud of the resilience and dedication demonstrated by our staff and the people we serve.

The pandemic brought unprecedented changes to the way we provide support and services to individuals with developmental disabilities and their families. In response to the public health crisis, we quickly adapted to provide remote services, including virtual support groups, telehealth appointments, and virtual recreation activities. These efforts have allowed us to continue to serve our community even in the face of the pandemic.

Despite the challenges, we have remained committed to our mission of empowering individuals with developmental disabilities and their families to lead fulfilling and inclusive lives. Our virtual services have allowed us to reach more people in need than ever before, and we have seen an increase in demand for our services as the pandemic has intensified.

In addition to our remote services, we also continued to provide in-person support and services to those who need it most, with safety protocols in place to protect our staff and the people we serve. Our staff has gone above and beyond to ensure that we can continue to provide essential services to our community, and I am proud of the sacrifices they have made to keep others safe.

The pandemic has also highlighted the critical need for increased funding for programs and services for individuals with developmental disabilities. The Arc of the East Bay continues to advocate for increased resources to support our mission and the needs of our community, and we will continue to work tirelessly to ensure that everyone has access to the support and services they need to lead fulfilling lives.

In conclusion, I would like to express my gratitude to our staff, volunteers, donors, and partners for their unwavering commitment to The Arc of the East Bay and our mission. The past year has been challenging, but together we have demonstrated our resilience and determination to support the individuals and families we serve.

Thank you for your continued support, and I look forward to working together to build a brighter future for all individuals with developmental disabilities and their families.



Ronald Luter
President/CEO

Programs at a Glance

Adult Life Skills Program

The Arc's Adult Life Skills Program also known as SCOPE (Supported Community Options Project of the East Bay) is committed to serving persons with developmental disabilities to assure that each individual is given the opportunity to experience and participate as a valued member of the local community. Their approach is centered around four basic aspects of daily life: Domestic tasks; Recreation/Leisure activities; Community access; and Vocational activities. Within these domains our consumers concentrate on their skills of mobility, self-care, communication socialization, eating and intrinsic skills that pertain to each environment

Alternative Ventures Program (AVP)

The Alternative Ventures Program is a functional life skills building program. Instructional components are both program and community based. The activities are person-centered and focused. Activities can include volunteer work; physical fitness; trips to the community; computer building skills, arts and crafts; cultural awareness and diversity events with occasional paid work for those that want to work. The Arc has two programs located in the Hayward and San Leandro campuses.

LEAP Program (Life Skills, Employment, Access & Partnerships)

The purpose of the LEAP Program is to:

- Assist people in exploring their interests and needs while fulfilling their career goals and personal aspirations
- Access to better educational and economic opportunities connecting Work-Based Learning (WBL) and novel education options
- Provide individual informed choices and to acquire and utilize functional skills in a natural environment leading to a more integrated and independent life-style
- Access to the community will be full time and will serve as the source of content for program activities. Individuals will meet and be picked up at a base location and spend their entire day in the community 5 days per week. Clients will attend a half day training the last Friday of the month

Community Service Program

The purpose of The Arc is best illustrated by the Community Services Program—people who have disabilities working productively in their own communities, interacting with their neighbors as coworkers and service providers, and earning the pride and self-esteem that comes with a job well done. We match individuals eager to work with employers in their communities. The result is always a success. Employers report that they get some of their most dedicated and hard working employees. And an individual who has a developmental disability gets an opportunity to prove that he or she can work hard and get the job done. But our role doesn't stop after hiring day. The Arc of the East Bay continues to provide ongoing job coaching and support for as long as the individual is working— at no cost to the individual or company.

LifeLinks Golf Program

The LifeLinks program at The Arc of the East Bay introduces people with intellectual and developmental disabilities to the game of golf. With guidance from PGA professionals, volunteers provide participants with basic instruction on swing mechanics, chipping and putting. Over time, clients also learn the other fundamentals of golf: honesty, etiquette, sportsmanship, persistence and responsibility. The concept of "inclusion" is the heart of what we do at The Arc of the East Bay and there is perhaps no better inclusionary activity than golf.

Donation Recycling Program

The donation program has been put on hold at this time.

Financial report for 2022-2022

Our independent audit for 2021-2022 confirmed that we are managing the agency's resources with accountability and transparency. We ended the year with a negative of \$